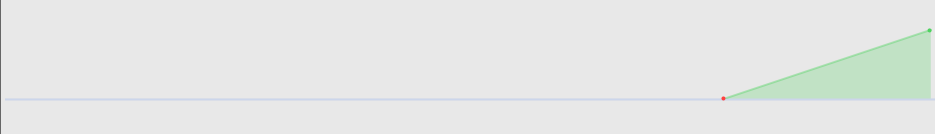
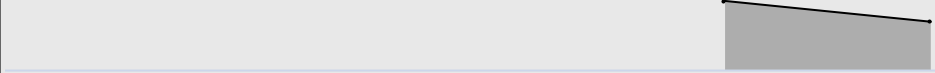
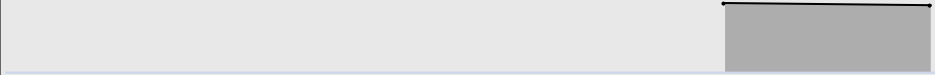

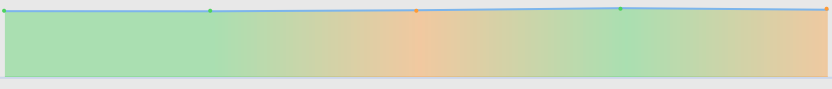
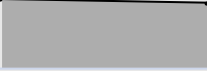



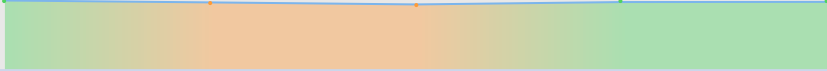


Performance Scorecard H&C - Asset Management






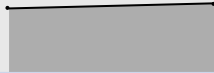


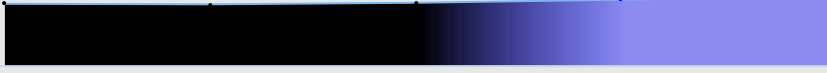
Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
HPS02 (Q)	Percentage of stock condition surveys undertaken (as % of total stock) (Q)	Mar 2023	39.00	20.00	✔	
HPS03 (Q)	Average time to re-let an HRA property (Q)	Mar 2023	45.38		✔	
HSP01 (Q)	Percentage of all repairs completed within target (Q)	Mar 2023	82%		✘	
PP10 (Q)	Percentage of emergency repairs completed within 4 hours (Q)	Mar 2023	99.24%	99.47%	✔	
PP13b (Q)	Percentage of responsive repairs completed right first time (Q)	Mar 2023	85.67%	86.00%	✘	

Performance Scorecard H&C OSC- Housing Operations

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
HM03 (Q)	Number of evictions due to arrears in period (Q)	Mar 2023	1.00		?	
HM04 (Q)	Number of estate inspections completed (Q)	Mar 2023	679.00	679.00	✓	
SH02 (Q)	Average time spent in temporary accommodation (for those leaving TA in the period) (Q)	Mar 2023	835		n/a	
SH03 (Q)	Number of households in Bed & Breakfast (Q)	Mar 2023	12		n/a	
SH04 (Q)	Average time spent in Bed & Breakfast (for those leaving B&B in the period) (Q)	Mar 2023	67		n/a	
SH05 (Q)	Cost of Bed & Breakfast in Period (Q)	Mar 2023	20,506		n/a	
SH52 (Q)	Total Number of placements in temporary accommodation (Q)	Mar 2023	493.00		n/a	
TL01	Current rent arrears as a percentage of the monthly debit.	Mar 2023	3.78%		?	
TL02 (Q)	Rent collected as a percentage of rent owed (excluding current arrears brought forward) (Q)	Mar 2023	99.65	99.00	✓	

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
TST02 (Q)	Percentage of Tenancy Sustainment cases where rent arrears were reduced (Q)	Mar 2023	100.00%		✓	 <p>The Performance Trend chart displays a single data point for the measure 'Percentage of Tenancy Sustainment cases where rent arrears were reduced (Q)' for the date 'Mar 2023'. The data point is represented by a grey bar that reaches the 100% mark on the y-axis, indicating that the actual performance met the target of 100.00%.</p>

Performance Scorecard H&C OSC- Safe Communities

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
CS01	Number of incidents of Dacorum High Risk Domestic Abuse cases heard at the Multi-Agency Conference	Mar 2023	35.00		n/a	
CS02	Number of community Trigger requests meeting the threshold in which DBC are the primary service	Mar 2023	0		n/a	
CS03 (Q)	Number of current open ASB cases (Q)	Mar 2023	54		n/a	
CS04 (Q)	Number of ASB cases closed in the quarter	Mar 2023	53		n/a	
CS05 (Q)	Safeguarding enquiries responded to within DBC (Q)	Mar 2023	134		n/a	
CS06 (Q)	External Safeguarding requests responded to in period(Q)	Mar 2023	134		n/a	
CS07	Number of incidents of crime	Mar 2023	1,055		n/a	
SH01 (Q)	Number of homelessness applications (Q)	Mar 2023	543		n/a	
SH34 (Q)	Total number of Houses in Multiple Occupation (HMO's) with a license (Q)	Mar 2023	132.00	132.00	✔	

Performance Scorecard H&C OSC- Safe Homes

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
HPS04 (Q)	Percentage of Fire Risk Assessments (FRA) in place (Q)	Mar 2023	100.00%	100.00%	→	
HPS05 (Q)	Percentage of outstanding High risk FRA actions (Q)	Mar 2023	5%		↘	
HPS06 (Q)	Percentage of valid Landlord Gas Safety Records (LGSR) in place (annual check) (Q)	Mar 2023	100%	100%	→	
HPS07 (Q)	Percentage of communal areas with a current Electrical Installation Condition Report (EICR) (Q)	Mar 2023	100.00%	100.00%	→	
HPS08 (Q)	Percentage of Water Hygiene inspections completed (Q)	Mar 2023	100%	100%	→	
HPS09 (Q)	Percentage of annual Asbestos re-inspections completed (Q)	Mar 2023	100%	100%	→	
HPS10 (Q)	Percentage of lift inspections completed (Q)	Mar 2023	100%	100%	→	

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